

## Google Chrome users



1. Open [Google Chrome](#).
2. In the Chrome address bar, type **chrome:settings** and press Enter.
3. Scroll to the bottom of the *Settings* page and click 'Advanced'.
4. In the *Privacy and security* section, click on 'Site settings'.
5. Scroll to the bottom, click on 'PDF Documents'.
6. Click the **greyed out Toggle on the right**.
7. Close the web browser and reopen, then try again.